



## COVID - 19 Update

### Notice of Temporary Practice Closure for Routine Care

Dear Modern Orthodontics' Patients and Families,

Victoria has moved to a level 4 lockdown and dentistry is now affected. All dentists and specialists have again been moved to level 3 practice restrictions, which means we can only see patients for **specific, defined emergency situations.**

As a result, we will be closing our practice From Friday the 7<sup>th</sup> of August for an estimated six weeks and will be guided by the government as to when we can re-open, once the level 4 lockdown is lifted.

The health and well-being of you, our team and the wider community are always our highest priority. We have been closely monitoring the recent development of COVID-19 and following guidelines from the Government and relevant authorities to provide a safe environment for you to receive your orthodontic treatment.

While regular monitoring and adjustment appointments are an important part of orthodontic treatment, we have been working hard to prepare **Virtual Monitoring and Consultations** to keep your treatment on track.

Although you are not attending appointments physically, **your treatment is still being monitored and progressing.** Dr Larry and Dr Kyoko and the team are available as usual to answer your enquiries. We will still be answering phone calls and emails.

We will also contact you when your current booked appointment is scheduled to send you a link and instructions for the virtual monitoring. You will need to take a series of photos and answer some questions. Once completed, please email them back to us. Your orthodontist will then review your treatment progress and we will email you instructions on what to do and when your next appointment will be.

We have prepared a series of videos showing you how to manage most orthodontic treatment problems at home. The videos are uploaded to our **Youtube channel.** Please click on the link below:

**[Modern Orthodontics Melbourne Youtube Channel](#)**

In the event of an **extreme emergency such as pain or injury**, please contact us and we will be able to provide advice and recommendations which might involves an emergency in-office treatment.

We are also **attaching a FAQ document which lists important and useful information for your kind reference.**

We will be calling each of you over the coming days to discuss your specific treatment requirements. Please bear with us as this will take some time. These changes are likely to delay the finish of the treatment but **will definitely not affect the outcome.**

If you have any questions or concerns, please feel free to contact us.

We sincerely thank you for your understanding during this time and we look forward to seeing you back, safe and well. ☺

Kind Regards,

*Larry Li*      *Kyoko Hibino*

Larry, Kyoko and the Modern Orthodontics Team